

**Appendix A to Part 92—Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement:**

**Discrimination is Against the Law**

Quad City Orthodontics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Quad City Orthodontics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Quad City Orthodontics:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Quad City Orthodontics

If you believe that Quad City Orthodontics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Illinois Attorney General, Lisa Madigan, 100 West Randolph 11th Floor, Chicago, IL 60601, #312-814-3400, [www.IllinoisAttorneygeneral.gov](http://www.IllinoisAttorneygeneral.gov). For Iowa: Iowa Department of Justice: Consumer protection Hoover Street Office Building 1305 E. Walnut St.

Des Moines, IA 50319-0106, #888-777-4590, [www.iowaattorneygeneral.gov](http://www.iowaattorneygeneral.gov). You can file a grievance in person or by mail, or web form found on their website. If you need help filing a grievance, in Illinois, the Illinois Attorney General's office, Lisa Madigan or in Iowa, the Iowa Department of Justice, Tom Miller are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

<http://www.illinoisattorneygeneral.gov/rights/civilrights.html>

<https://www.iowaattorneygeneral.gov/for-consumers/file-a-consumer-complaint/>